



Information Advice Support Service

for SEND in Northamptonshire





Information Advice and Support Service for SEND in Northamptonshire (previously Northamptonshire Parent Partnership Service) is an impartial and confidential service which gives free information, advice and support about matters relating to Special Educational Needs and Disabilities. The service operates at arms length from the local authority and clinical commissioning groups (CCGs) through independently trained staff.

The service is for parents or carers of children aged 0-25, children and young people up to 25 with special educational needs and/or disabilities. You can self-refer or with your permission someone else can refer on your behalf. Young people (aged 16-25) can ask for support separately from their parents or carers if required.

What information and advice can the service give me?

We offer information, advice and support about any issue related to special educational needs and disability including:

- Local policy and practice
- Northamptonshire's Local Offer
- Educational Support
- Statements/Education Health & Care Plans
- Personal Budgets and personalization
- Additional information about these topics is available on our website.



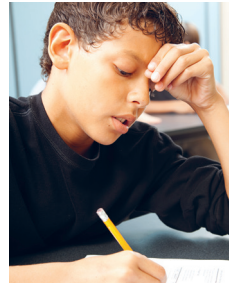
What kind of advice and support can we expect?

We give practical, factual and impartial information advice and support to enable you to participate fully in decisions about education, health and social care. This may include:

- Advice and support by telephone or email
- Individual casework which may include support with meetings and contributing to assessments and reviews
- Help with writing letters
- Help with understanding and interpreting information and applying it to your situation
- Help when things go wrong, including resolving disagreements and providing support to manage mediation, appeals, exclusions, and complaints on matters related to SEN
- Information about other services or sources of support locally or nationally
- Advice through parent/carer support groups, youth groups or training events
- Access to an Independent Supporter if required for support with the Education Health and Care Planning process.

Is there any other support available?

Independent Supporters (IS) are an additional time-limited resource, independent from the Local Authority, to help families navigate the new Education Health and Care (EHC) planning process. IS can help in a range of ways including accompanying families to meetings, explaining the role of the Local Authority in the process or supporting with the transfer of existing SEN statements to the new system. Please contact us if you wish to access an Independent Supporter.



Contact us



Telephone: 01604 636111



Website: www.iassnorthants.co.uk



Email: contact@iassnorthants.co.uk



**Information Advice and Support Service
for SEND in Northamptonshire**

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Information
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Northamptonshire
County Council